



COTTINGHAM & BUTLER

RISK MANAGEMENT SAFETY WEBINAR

Ergonomics
Preventing Strains and Sprains



PRESENTER



TOM HINMAN
Safety Consultant

thinman@smcsafety.com
(563) 587-5183

TRAINING OBJECTIVES

- Have an understanding of ergonomic principles
- What are common ergonomic injuries
- How to identify ergonomic risk factors
- Understand basic ergonomic assessment tools
- How to develop an implementation plan

POLL #1

What is your most common loss leader/cause of loss at your company?

- A. Cuts & Punctures
- B. Strains & Sprains
- C. Slips & Falls
- D. Repetitive Motion Injuries

WHAT IS ERGONOMICS-DEFINITION

- *Ergo* = work
- *Nomos* = law
- “Designing the workstation to fit the worker rather than forcing the worker to fit the workstation”



WHAT IS ERGONOMICS-IMPORTANCE

By fitting the work tasks to the capabilities of most employees, employers can:

- Reduce or eliminate the risk factors that lead to musculoskeletal disorders (MSDs)
- Decrease injuries, illnesses, and workers' compensation costs
- Decrease absenteeism and turnover
- Improve employees health outcomes
- Increase employee morale and productivity
- Make it easier for employees to do high-quality work

INJURIES

- Trauma
- Musculoskeletal
- Nerve
- Tendon
- Cost

The image shows a white 'ACCIDENT REPORT' form on a wooden surface. A blue and gold pen is resting on the form. The form has the title 'ACCIDENT REPORT' in large, bold, black letters. Below the title, there is a section for 'FILING CLAIM FOR' with checkboxes for 'Accidental Injury Only', 'Short-Term Disability', 'Hospital Indemnity', 'Medical Expenses', 'Death Benefit', 'Life Insurance', and 'Sickness Indemnity'. There are also fields for 'Accident Policy Number', 'Short-Term Disability Policy Number', 'Hospital Indemnity Policy Number', 'Medical Expenses Policy Number', 'Death Benefit Policy Number', 'Life Insurance Policy Number', and 'Sickness Indemnity Policy Number'. The form includes instructions for completing the report, such as 'Complete Section A: Policyholder/Patient Information', 'Have your doctor complete Section B: Physician's Statement', and 'If you are filing for disability, have your employer complete and sign Section D: Employer's Statement'. The form also mentions 'ambulance, follow-up visits, physical therapy, and other charges for the services' and 'a copy of the emergency room report'.

INJURIES - TRAUMA

- Acute Trauma
 - Herniated disc
 - Torn rotator cuff
- Chronic Trauma
 - Repetitive motion
 - Static position



INJURIES - TRAUMA

- How much trauma one body part can take
- How fast a body part can heal
- Trauma Bucket



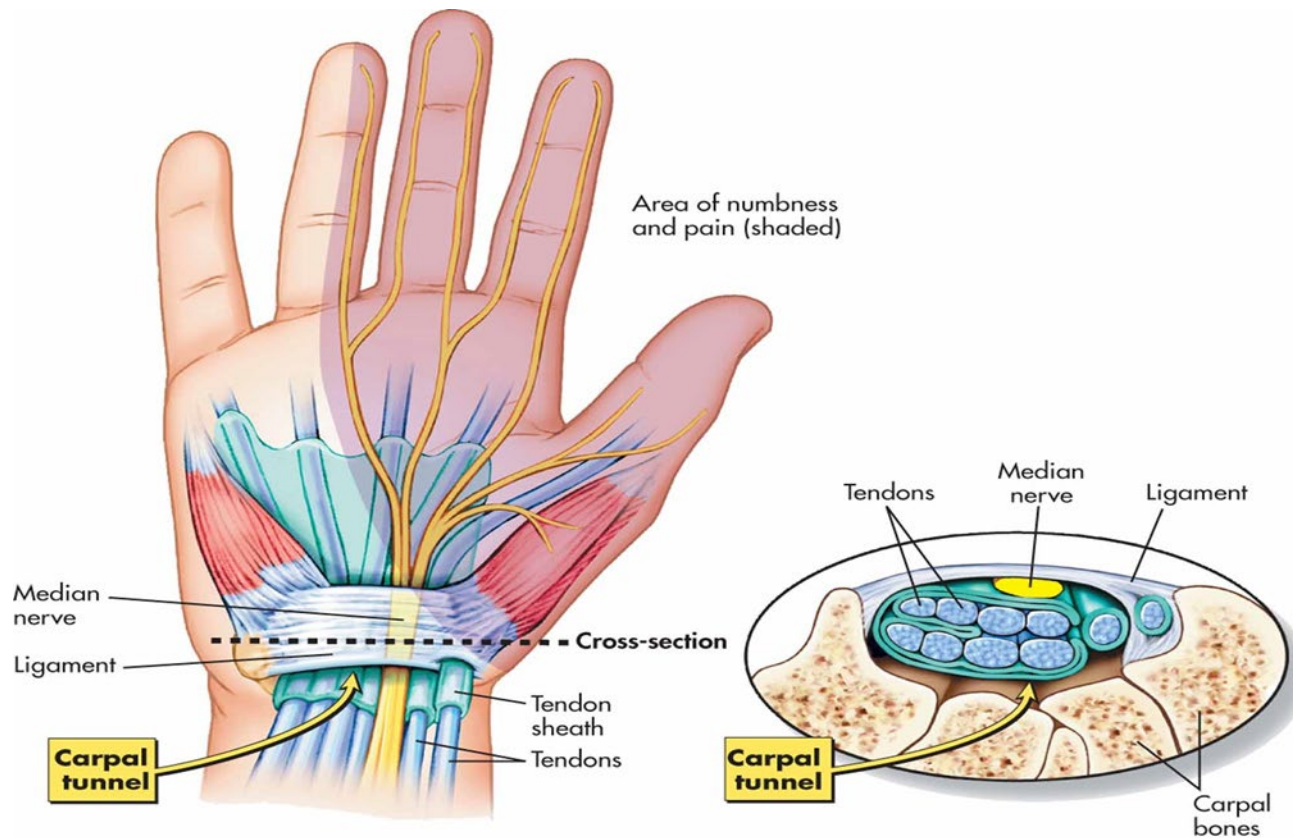
INJURIES - TYPES MSDS

- Commonly known as “soft tissue” injuries
- Occur in ligaments, tendons, joints, muscles, and supportive structures



INJURIES - NERVES

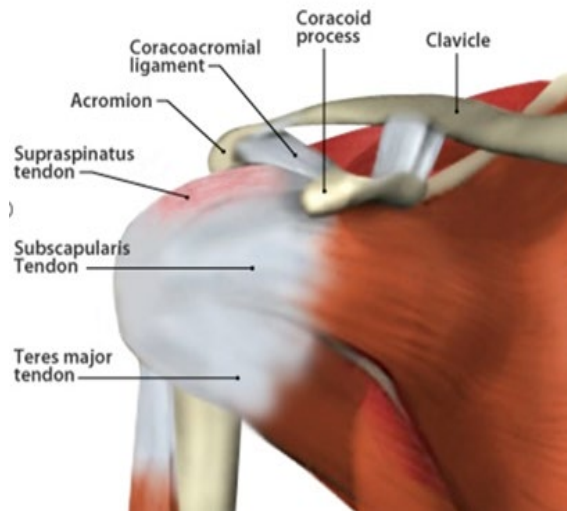
- Carpal Tunnel Syndrome
- Causes: Repetitive motion, repeated vibration, extension of wrist



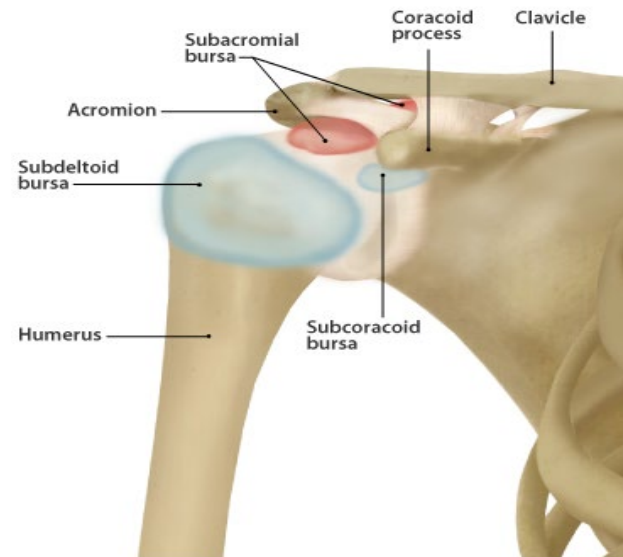
INJURIES - SHOULDER

- Rotator Cuff Tendinitis/Bursitis
- Causes: Repetitive overhead lifting, forceful pulling motions

Rotator Cuff Tendinitis



Rotator Cuff Bursitis Subacromial Bursa



INJURIES - COSTS

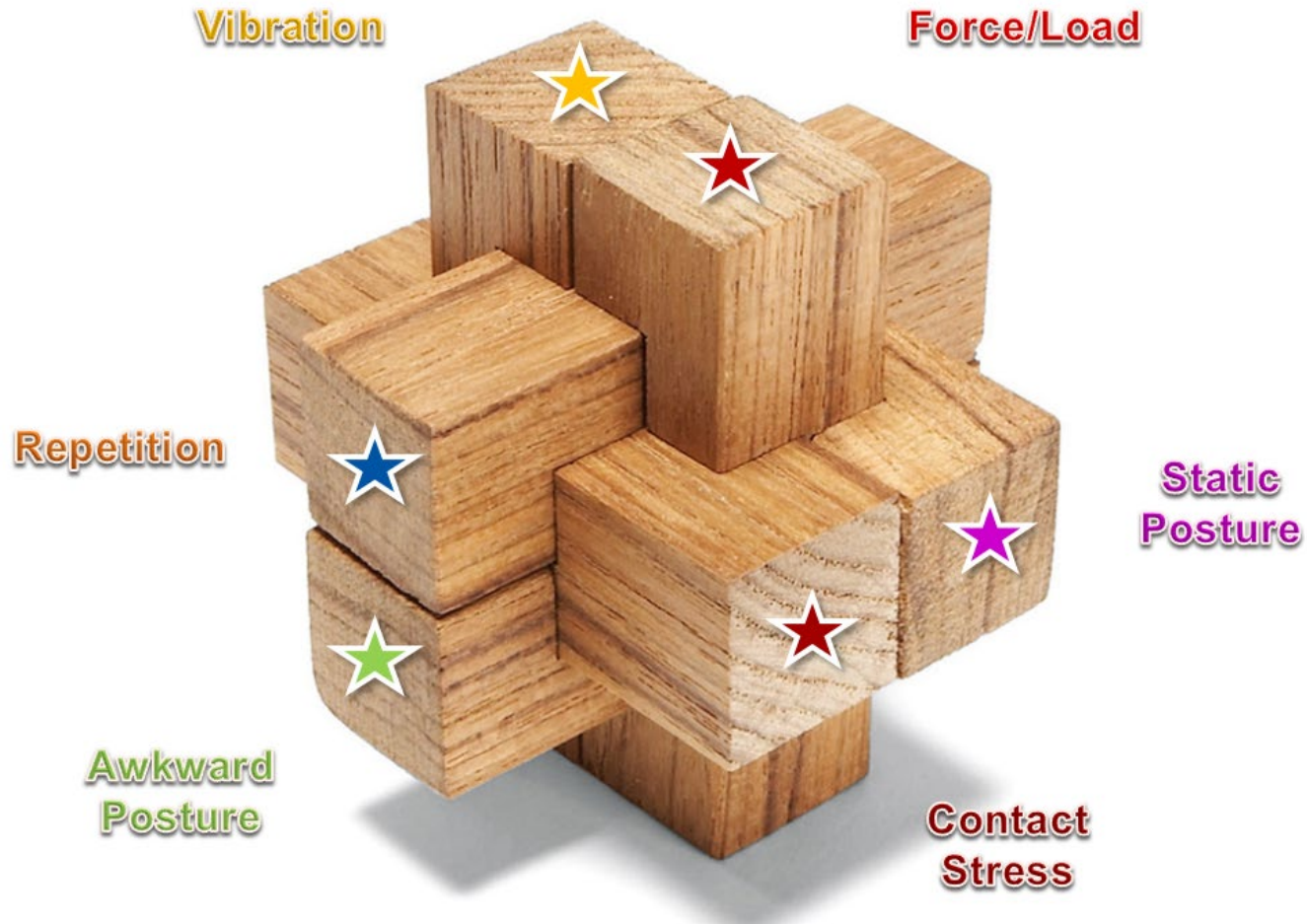
- MSDs – 33% of all work-related injuries (BLS 2013)
 - 380,600 cases
 - Median 11 days away from work
- Average MSD cost:
 - RSI (Repetitive Strain Injury): \$14,000
 - Back injury: \$25,000

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Workers Compensation Costs (\$)	Profit Margin(\$)			
	2%	6%	10%	20%
10,000	500,000	166,667	100,000	50,000
25,000	1,250,000	416,667	250,000	125,000
20,000	2,500,000	833,333	500,000	100,000
125,000	6,250,000	2,083,333	1,125,000	625,000
250,000	12,500,000	4,166,667	2,500,000	1,250,000

ERGONOMIC RISK FACTORS



ERGONOMIC RISK FACTORS

- Ergonomics “Fire Triangle”
 - Posture – Non-neutral positions
 - Force – Excessive weight, grip or pressure
 - Frequency – Lack of frequency or too high of frequency



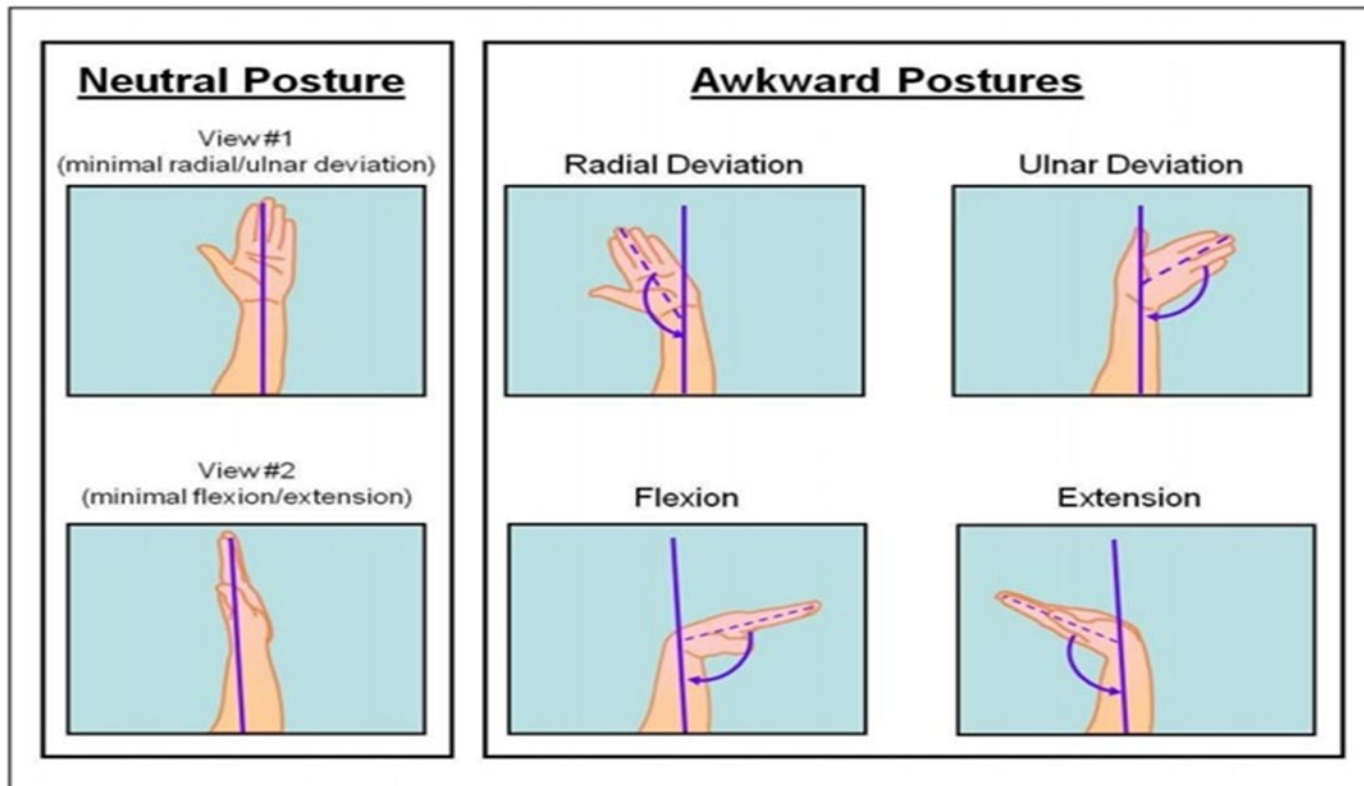
ERGONOMIC RISK FACTORS - POSTURE

- Positions of the body while performing work activities that deviate significantly from the neutral position
 - Wrist
 - Elbow/Lower Arm
 - Shoulder/Upper Arm
 - Neck
 - Back/Trunk



ERGONOMIC RISK FACTORS - POSTURE WRIST

- Neutral wrist provides greatest grasping power



ERGONOMIC RISK FACTORS - POSTURE WRIST

- Pen Grip Test Demonstration

Neutral Position

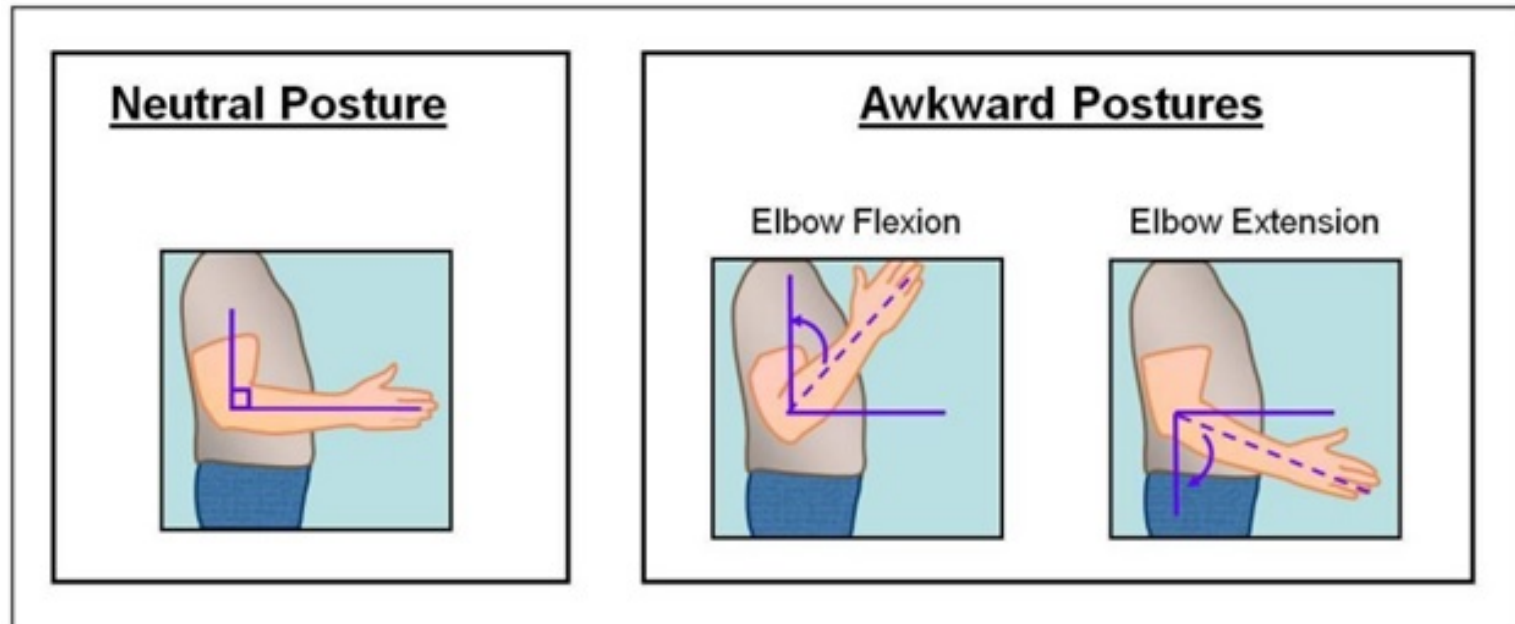


Awkward Position



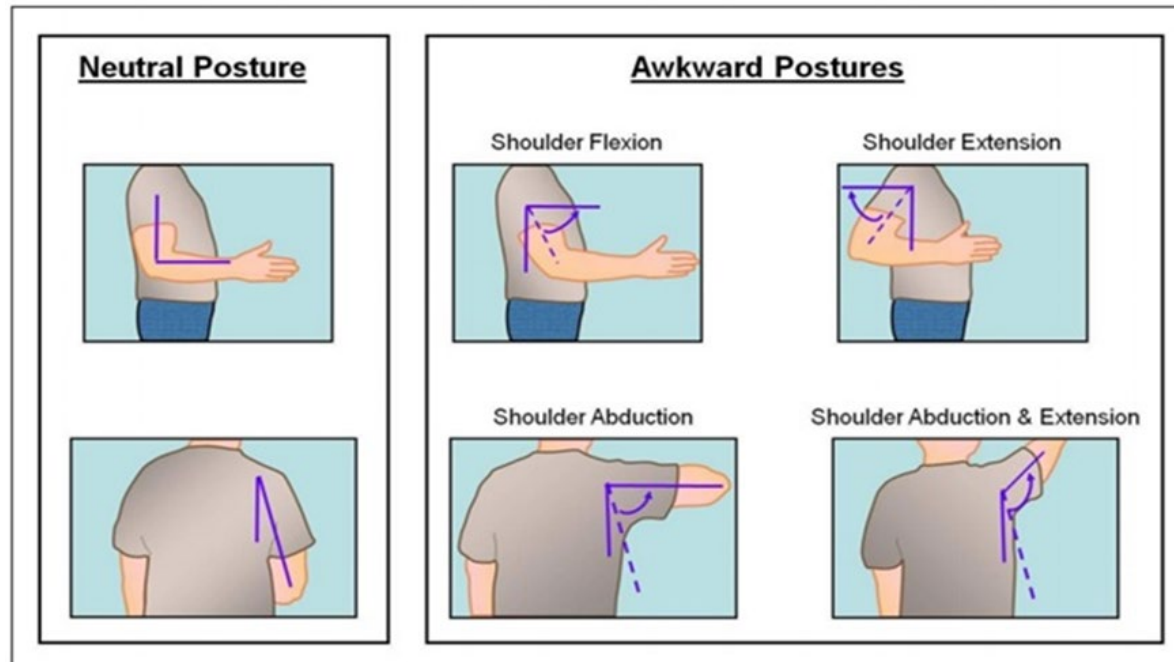
ERGONOMIC RISK FACTORS - POSTURE ELBOW LOWER ARM

- Elbows at 90 degrees and near body



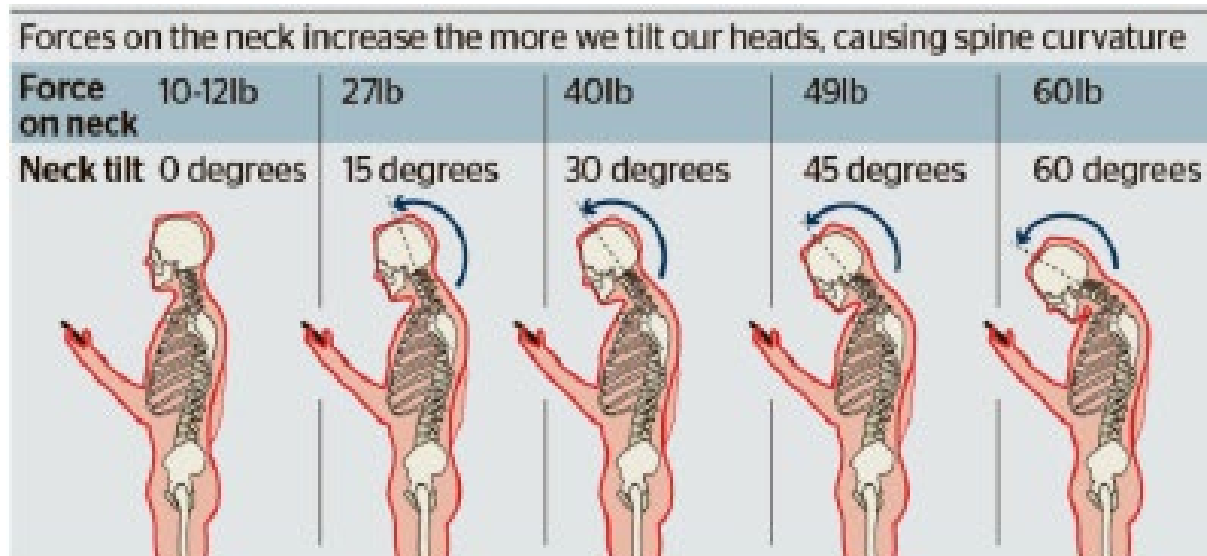
ERGONOMIC RISK FACTORS - POSTURE SHOULDER/UPPER ARM

- Shoulders naturally level
- Avoid hands behind and above shoulder
- Avoid elbow behind back
- Avoid hands crossing body midline



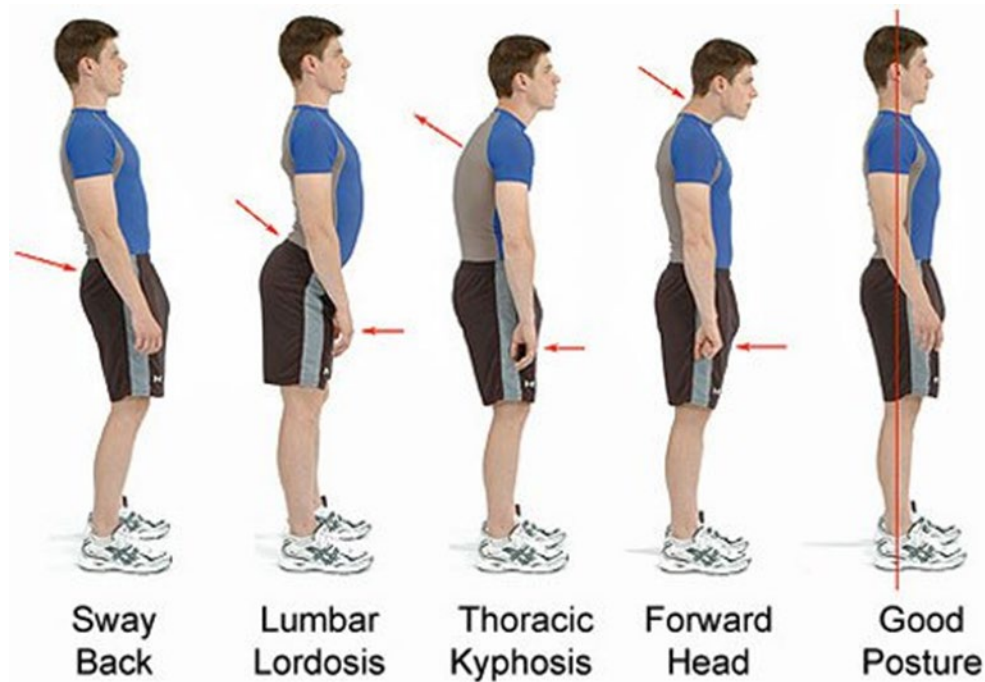
ERGONOMIC RISK FACTORS - POSTURE NECK

- Head straight
- Avoid leaning
- Monitor neck angle



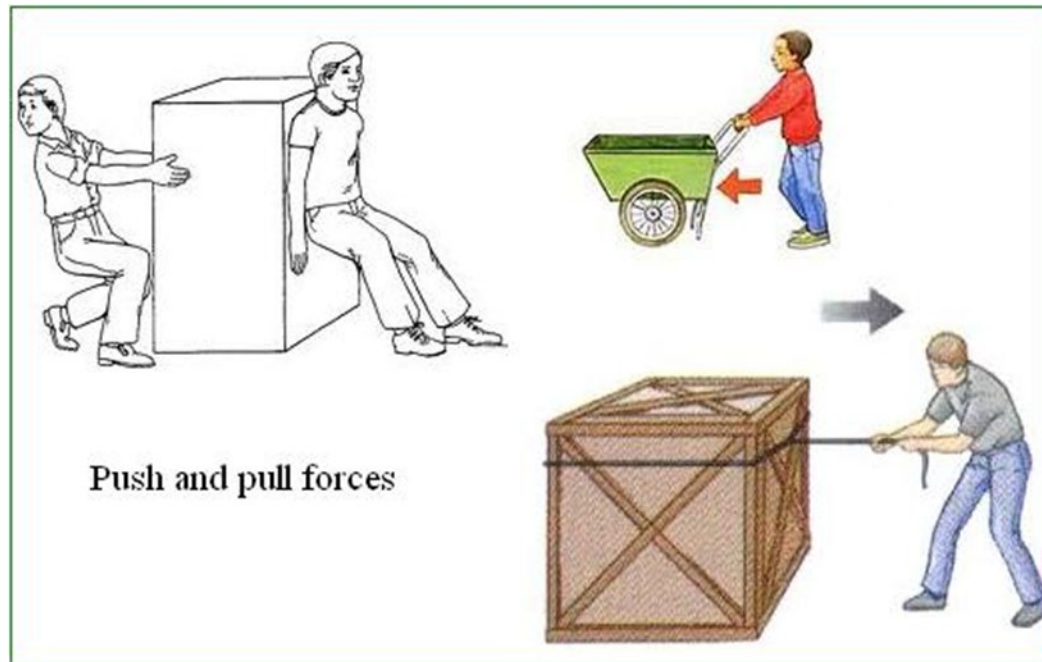
ERGONOMIC RISK FACTORS - POSTURE BACK/TRUNK

- Avoid torso bending backwards or laterally
- Avoid twisting



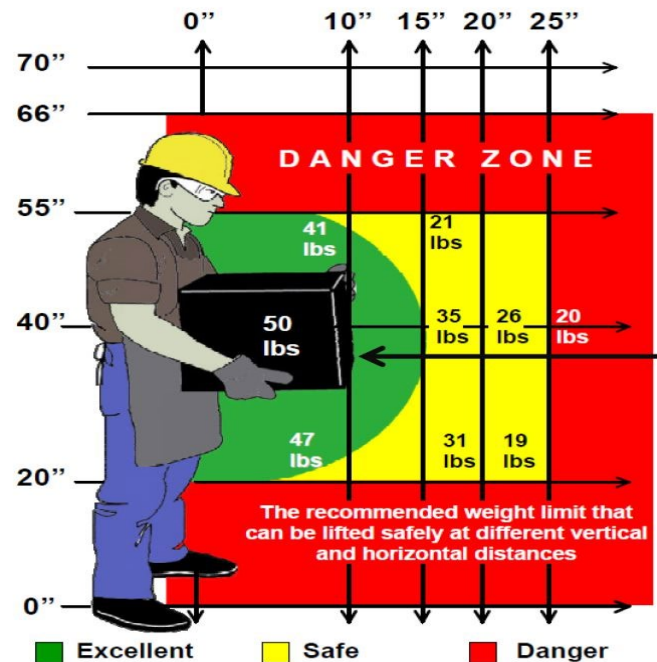
ERGONOMIC RISK FACTORS - FORCE

- Weight of Object
- Size/Shape of object
- Location
- Grip



ERGONOMICS RISK FACTORS - FORCE LIFTING ABILITY AND LOCATION

- Consider how much object weighs
- Consider distance away from body
- Consider the capability of each worker
- Items located at opposite end of workstation may require more force



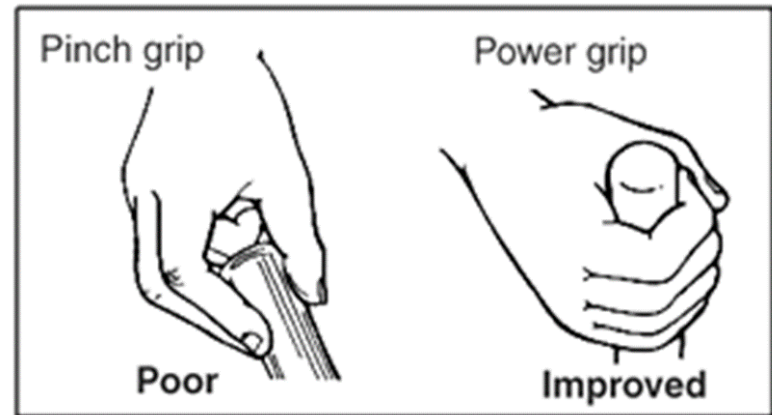
ERGONOMIC RISK FACTORS - SHAPE/SIZE OF OBJECT

- Odd-shaped objects will take more force to lift, carry, or move



ERGONOMIC RISK FACTORS - GRIP

- Pinch Grip
- Power Grip



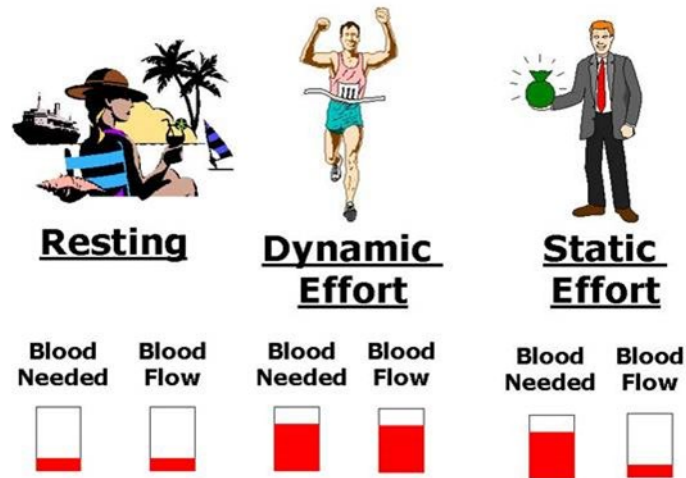
ERGONOMIC RISK FACTORS - REPETITION/FREQUENCY

- Posture held for more than one minute
- Repeated action happens four times per minute
- Two body postures per minute



ERGONOMIC RISK FACTORS - STATIC POSTURE

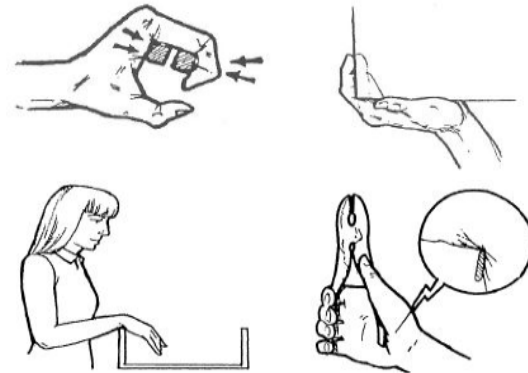
- These types of exertions put increased loads or forces on the muscles and tendons, which contributes to fatigue



Adapted from E. Grandjean's, "Fitting the Task to the Man"

ERGONOMIC RISK FACTORS - CONTACT STRESSORS

- Sharp edges
- Ends of table
- Edge of box or machine



ERGONOMIC RISK FACTORS - ENVIRONMENTAL

- Temperature
 - Hot - blood flows to skin to get rid of accumulated heat - this results in less blood to muscles and a reduction in work capacity
 - Cold - reduces circulation, skin temperature
- Lighting: Adverse levels can contribute to postural and eye strain, low levels and glare

Activity	Illumination (lux, lumen/m ²)
Public areas with dark surroundings	20 - 50
Simple orientation for short visits	50 - 100
Working areas where visual tasks are only occasionally performed	100 - 150
Warehouses, Homes, Theaters, Archives	150
Easy Office Work, Classes	250
Normal Office Work, PC Work, Study Library, Groceries, Show Rooms, Laboratories	500
Supermarkets, Mechanical Workshops, Office Landscapes	750
Normal Drawing Work, Detailed Mechanical Workshops, Operation Theatres	1,000
Detailed Drawing Work, Very Detailed Mechanical Works	1500 - 2000
Performance of visual tasks of low contrast and very small size for prolonged periods of time	2000 - 5000
Performance of very prolonged and exacting visual tasks	5000 - 10000
Performance of very special visual tasks of extremely low contrast and small size	10000 - 20000

WHERE DO YOU BEGIN

- Workplace behavior
- Records
- Surveys



WHERE DO YOU BEGIN - WORKPLACE BEHAVIOR

- Shaking and wringing hands
- Constant shrugging shoulders
- Craning of neck
- Pads on tables, chairs, tools



WHERE DO YOU BEGIN - SURVEYS

- Give surveys
- Talk to floor workers
- Talk to managers



WHERE DO YOU BEGIN-RECORDS

- OSHA 300 Log
- Near miss reports
- Injury reports
- First aid reports



HOW DO I EVALUATE

- LiftRight App
- BC Calculator
- REBA/RULA assessments

HOW DO I EVALUATE - LIFTRIGHT APP

- Lifting equation that take into account various variables to determine how much one can lift
- Google “LiftRight App”

New Lift

	origin	destination
Horizontal (in)	16	18
Vertical (in)	10	25
Rotation (deg)	0	30
Lifts/min	2	
Duration	< 1 hr 1-2 hr 2-8 hr	
Coupling	good fair poor	
Object Weight	32	

Calculate

Multipliers

	origin	destination
Horizontal	0.62	0.56
Vertical	0.85	0.96
Rotation	1.00	0.90
Distance	0.94	
Frequency	0.65	
Coupling	0.95	

	Recommended Weight Limit (lbs)	Lift Index
ORIGIN	15.73	2.03
DESTINATION	14.31	2.24

HOW DO I EVALUATE - BC CALCULATOR

- This calculator can be used to estimate the suggested maximum force that can be used during pushing and pulling, and the weight that can be carried
- <https://www.worksafebc.com/en/resources/health-safety/interactive-tools/push-pull-carry-calculator?lang=en>

Home Push Pull Carry Resources

Push / Pull / Carry Calculator WORK SAFE BC

Push Force Calculator
Female Scenario

ADJUST THE VALUES TO MATCH YOUR UNIQUE SITUATION

STEP 1 > Height of the hands while pushing: 135 cm (53 in)

STEP 2 > Distance of the push: 15.2 m (50 ft)

STEP 3 > Frequency (one push every): 5 min

Calculate

Suggested Maximum Initial Force: 19 kg / 41 lbs

Suggested Maximum Sustained Force: 10 kg / 22 lbs

What does this mean? [more info](#)

75% of women should be able to exert these forces under the conditions selected in Steps 1 to 3. Force is not the same as the weight of the object.

[Advanced Calculations](#) [Tips to Reduce Push Risks](#) [Print](#)

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HOW DO I EVALUATE - REBA/RULA ASSESSMENT

- Rapid Entire Body Assessment (REBA) for full body activities
 - Loading a pallet
 - Moving/picking up product
- Rapid Upper Limb Assessment (RULA) when it is mainly upper body work
 - Assembly Line
 - Cutting Meat

HOW DO I EVALUATE - REBA ASSESSMENT

- Evaluates and assigns a score for each of the following body regions: wrists, forearms, elbows, shoulders, neck, trunk, back, legs and knees
- After the data is collected and scored, each area is given a score from 1-7 on severity and MSD risk.

Score	Level of MSD Risk
1	negligible risk, no action required
2-3	low risk, change may be needed
4-7	medium risk, further investigation, change soon
8-10	high risk, investigate and implement change
11+	very high risk, implement change

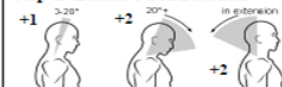
HOW DO I EVALUATE - REBA ASSESSMENT

REBA Employee Assessment Worksheet

based on Technical note: Rapid Entire Body Assessment (REBA), Hignett, McAtumney, Applied Ergonomics 31 (2000) 201-205

A. Neck, Trunk and Leg Analysis

Step 1: Locate Neck Position



Step 1a: Adjust...
If neck is twisted: +1
If neck is side bending: +1

Neck Score

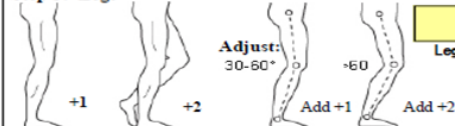
Step 2: Locate Trunk Position



Step 2a: Adjust...
If trunk is twisted: +1
If trunk is side bending: +1

Trunk Score

Step 3: Legs



Leg Score

Step 4: Look-up Posture Score in Table A
Using values from steps 1-3 above, locate score in Table A

Step 5: Add Force/Load Score

If load < 11 lbs: +0
If load 11 to 22 lbs: +1
If load > 22 lbs: +2
Adjust: If shock or rapid build up of force: add +1

Posture Score A

Force/Load Score

Score A

Step 6: Score A, Find Row in Table C
Add values from steps 4 & 5 to obtain Score A.
Find Row in Table C.

Scoring:

1 = negligible risk
2 or 3 = low risk, change may be needed
4 to 7 = medium risk, further investigation, change soon
8 to 10 = high risk, investigate and implement change
11+ = very high risk, implement change

SCORES

Table A		Neck											
		1				2				3			
		Legs											
Trunk Posture Score	1	1	2	3	4	1	2	3	4	1	2	3	4
	2	2	3	4	5	3	4	5	6	4	5	6	7
	3	3	2	4	5	6	4	5	6	7	5	6	7
	4	4	3	5	6	7	5	6	7	8	6	7	8
	5	4	6	7	8	6	7	8	9	7	8	9	9

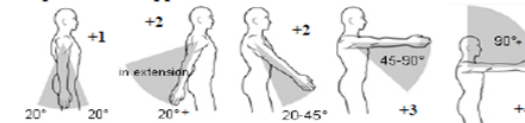
Table B		Lower Arm						
		1			2			
		Wrist						
Upper Arm Score	1	1	2	2	1	2	3	
	2	1	2	3	2	3	4	
	3	3	4	5	4	5	6	
	4	4	5	5	5	6	7	
	5	6	7	8	7	8	8	
	6	7	8	8	8	9	9	

Table C		Score B, (table B value + coupling score)											
		1	2	3	4	5	6	7	8	9	10	11	12
Score A (score from table A + load/force score)	1	1	1	1	2	3	3	4	5	6	7	7	7
	2	1	2	2	3	4	4	5	6	6	7	7	8
	3	2	3	3	3	4	5	6	7	7	8	8	8
	4	3	4	4	4	5	6	7	8	8	9	9	9
	5	4	4	4	5	6	7	8	8	9	9	9	9
	6	6	6	6	7	8	8	9	9	10	10	10	10
	7	7	7	7	8	9	9	10	10	10	11	11	11
	8	8	8	8	9	10	10	10	10	11	11	11	11
	9	9	9	9	10	10	10	11	11	11	12	12	12
	10	10	10	10	11	11	11	11	12	12	12	12	12
	11	11	11	11	11	12	12	12	12	12	12	12	12
	12	12	12	12	12	12	12	12	12	12	12	12	12

Table C Score	+	Activity Score	Final REBA Score

B. Arm and Wrist Analysis

Step 7: Locate Upper Arm Position:



Step 7a: Adjust...
If shoulder is raised: +1
If upper arm is abducted: +1
If arm is supported or person is leaning: -1

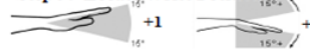
Upper Arm Score

Step 8: Locate Lower Arm Position:



Lower Arm Score

Step 9: Locate Wrist Position:



Wrist Score

Step 9a: Adjust...
If wrist is bent from midline or twisted: Add +1

Step 10: Look-up Posture Score in Table B
Using values from steps 7-9 above, locate score in Table B

Posture Score B

Step 11: Add Coupling Score

Well fitting Handle and mid range power grip, good: +0
Acceptable but not ideal hand hold or coupling acceptable with another body part, fair: +1
Hand hold not acceptable but possible, poor: +2
No handles, awkward, unsafe with any body part, unacceptable: +3

Coupling Score

Step 12: Score B, Find Column in Table C
Add values from steps 10 & 11 to obtain Score B. Find column in Table C and match with Score A in row from step 6 to obtain Table C Score.

Score B

Step 13: Activity Score

+1 1 or more body parts are held for longer than 1 minute (static)
+1 Repeated small range actions (more than 4x per minute)
+1 Action causes rapid large range changes in postures or unstable base

Task name: _____ Reviewer: _____ Date: ____/____/____

This tool is provided without warranty. The author has provided this tool as a simple means for applying the concepts provided in REBA.

HOW DO I EVALUATE - RULA ASSESSMENT

- Survey method to assess postures of neck and upper limb loading
- Final risk assessment score combines arm/wrist risk with neck, trunk, leg risk
- Final score magnitude (between 1 and 7) overall injury risk due to musculoskeletal loading

Score	Level of MSD Risk
1-2	negligible risk, no action required
3-4	low risk, change may be needed
5-6	medium risk, further investigation, change soon
6+	very high risk, implement change now

HOW DO I EVALUATE - RULA ASSESSMENT

RULA Employee Assessment Worksheet

based on RULA: a survey method for the investigation of work-related upper limb disorders, McAtamney & Corlett, Applied Ergonomics 1993, 24(2), 91-99

A. Arm and Wrist Analysis

Step 1: Locate Upper Arm Position:



Step 1a: Adjust...

If shoulder is raised: +1
If upper arm is abducted: +1
If arm is supported or person is leaning: -1

Upper Arm Score

Step 2: Locate Lower Arm Position:



Add +1

Lower Arm Score

Step 2a: Adjust...

If either arm is working across midline or out to side of body: Add +1

Step 3: Locate Wrist Position:



Add +1

Wrist Score

Step 3a: Adjust...

If wrist is bent from midline: Add +1

Step 4: Wrist Twist:

If wrist is twisted in mid-range: +1
If wrist is at or near end of range: +2

Wrist Twist Score

Step 5: Look-up Posture Score in Table A:

Using values from steps 1-4 above, locate score in Table A

Posture Score A

Step 6: Add Muscle Use Score

If posture mainly static (i.e. held >1 minute): +0
Or if action repeated occurs 4X per minute: +1

Muscle Use Score

Step 7: Add Force/Load Score

If load < 4.4 lbs (intermittent): +0
If load 4.4 to 22 lbs (intermittent): +1
If load 4.4 to 22 lbs (static or repeated): +2
If more than 22 lbs or repeated or shocks: +3

Force/Load Score

Step 8: Find Row in Table C

Add values from steps 5-7 to obtain Wrist and Arm Score. Find row in Table C.

Wrist & Arm Score

SCORES

Table A: Wrist Posture Score

Upper Arm	Lower Arm	1		2		3		4	
		Wrist Twist	Wrist	Wrist Twist	Wrist	Wrist Twist	Wrist	Wrist Twist	Wrist
1	1	1	2	2	2	2	3	3	3
	2	2	2	2	2	3	3	3	3
	3	2	3	3	3	3	3	4	4
2	1	2	3	3	3	3	4	4	4
	2	3	3	3	3	3	4	4	4
	3	3	4	4	4	4	4	5	5
3	1	3	3	4	4	4	4	5	5
	2	3	4	4	4	4	4	5	5
	3	4	4	4	4	4	5	5	5
4	1	4	4	4	4	4	5	5	5
	2	4	4	4	4	4	5	5	5
	3	4	4	4	5	5	5	6	6
5	1	5	5	5	5	5	6	6	7
	2	5	6	6	6	6	7	7	7
	3	6	6	6	7	7	7	7	8
6	1	7	7	7	7	7	8	8	9
	2	8	8	8	8	8	9	9	9
	3	9	9	9	9	9	9	9	9

Table C: Neck, trunk and leg score

Wrist and Arm Score	1 2 3 4 5 6 7+						
	1	2	3	4	5	6	7+
1	1	2	3	3	4	5	5
2	2	2	3	4	4	5	5
3	3	3	3	4	4	5	6
4	3	3	3	4	5	6	6
5	4	4	4	5	6	7	7
6	4	4	5	6	6	7	7
7	5	5	6	6	7	7	7
8+	5	5	6	7	7	7	7

Scoring: (final score from Table C)

1 or 2 = acceptable posture

3 or 4 = further investigation, change may be needed

5 or 6 = further investigation, change soon

7 = investigate and implement change

Final Score

B. Neck, Trunk and Leg Analysis

Step 9: Locate Neck Position:



Step 9a: Adjust...

If neck is twisted: +1
If neck is side bending: +1

Neck Score

Step 10: Locate Trunk Position:



Step 10a: Adjust...

If trunk is twisted: +1
If trunk is side bending: +1

Trunk Score

Step 11: Legs:

If legs and feet are supported: +1
If not: +2

Leg Score

Table B: Trunk Posture Score

Neck Posture Score	1		2		3		4		5		6	
	Legs	Legs	Legs	Legs	Legs	Legs	Legs	Legs	Legs	Legs	Legs	Legs
1	1	1	2	2	3	3	4	4	5	5	6	7
2	2	2	3	3	4	4	5	5	6	6	7	7
3	3	3	3	3	4	4	5	5	6	6	7	7
4	4	4	4	4	5	5	6	6	7	7	7	8
5	5	5	5	5	6	6	7	7	7	7	8	8
6	6	6	6	6	7	7	8	8	8	8	9	9

Step 12: Look-up Posture Score in Table B:

Using values from steps 9-11 above, locate score in Table B

Posture Score B

Step 13: Add Muscle Use Score

If posture mainly static (i.e. held >1 minute): +0
Or if action repeated occurs 4X per minute: +1

Muscle Use Score

Step 14: Add Force/Load Score

If load < 4.4 lbs (intermittent): +0
If load 4.4 to 22 lbs (intermittent): +1
If load 4.4 to 22 lbs (static or repeated): +2
If more than 22 lbs or repeated or shocks: +3

Force/Load Score

Step 15: Find Column in Table C

Add values from steps 12-14 to obtain Neck, Trunk and Leg Score. Find Column in Table C.

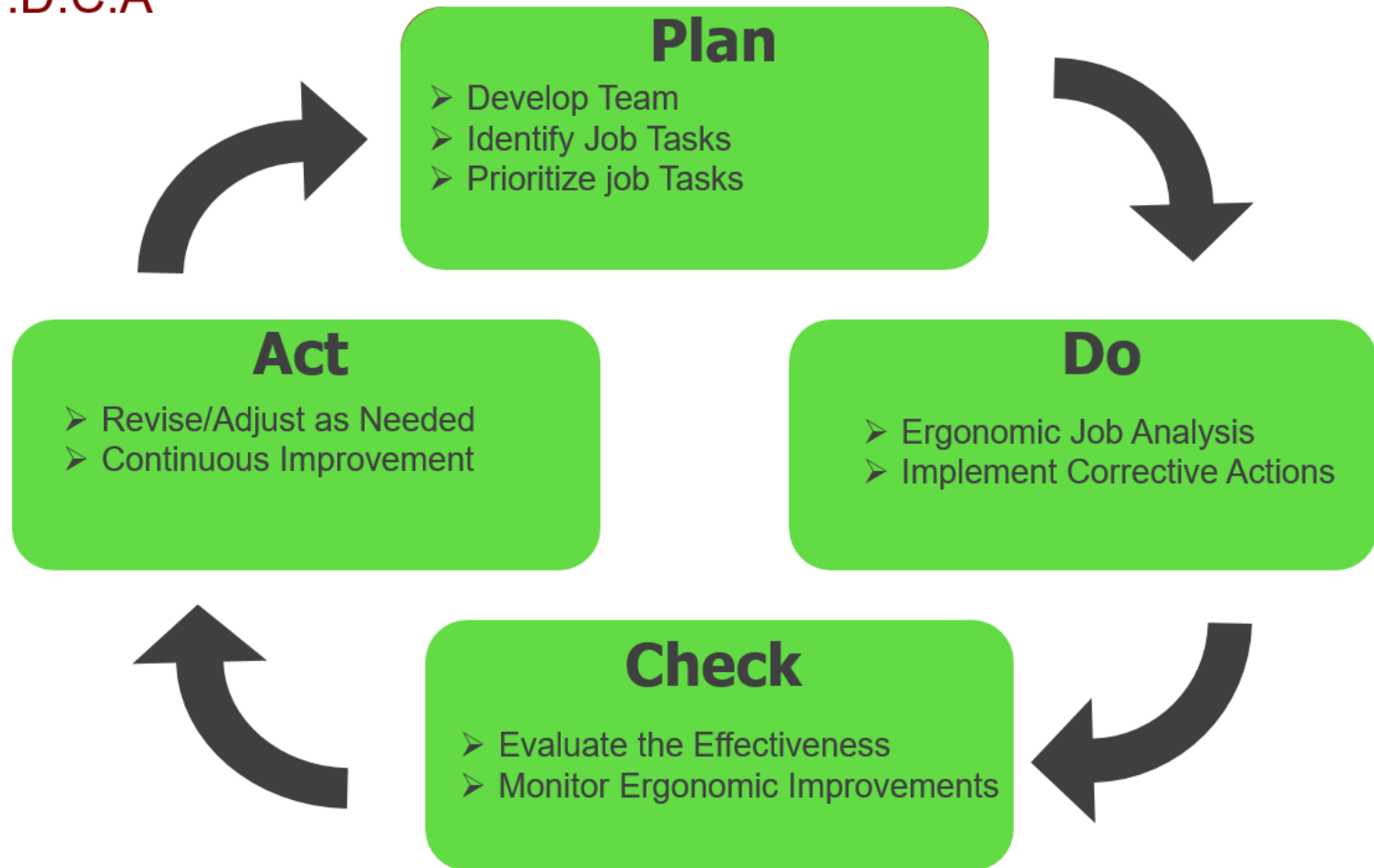
Neck, Trunk & Leg Score

Task name: _____ Reviewer: _____ Date: ____/____/____

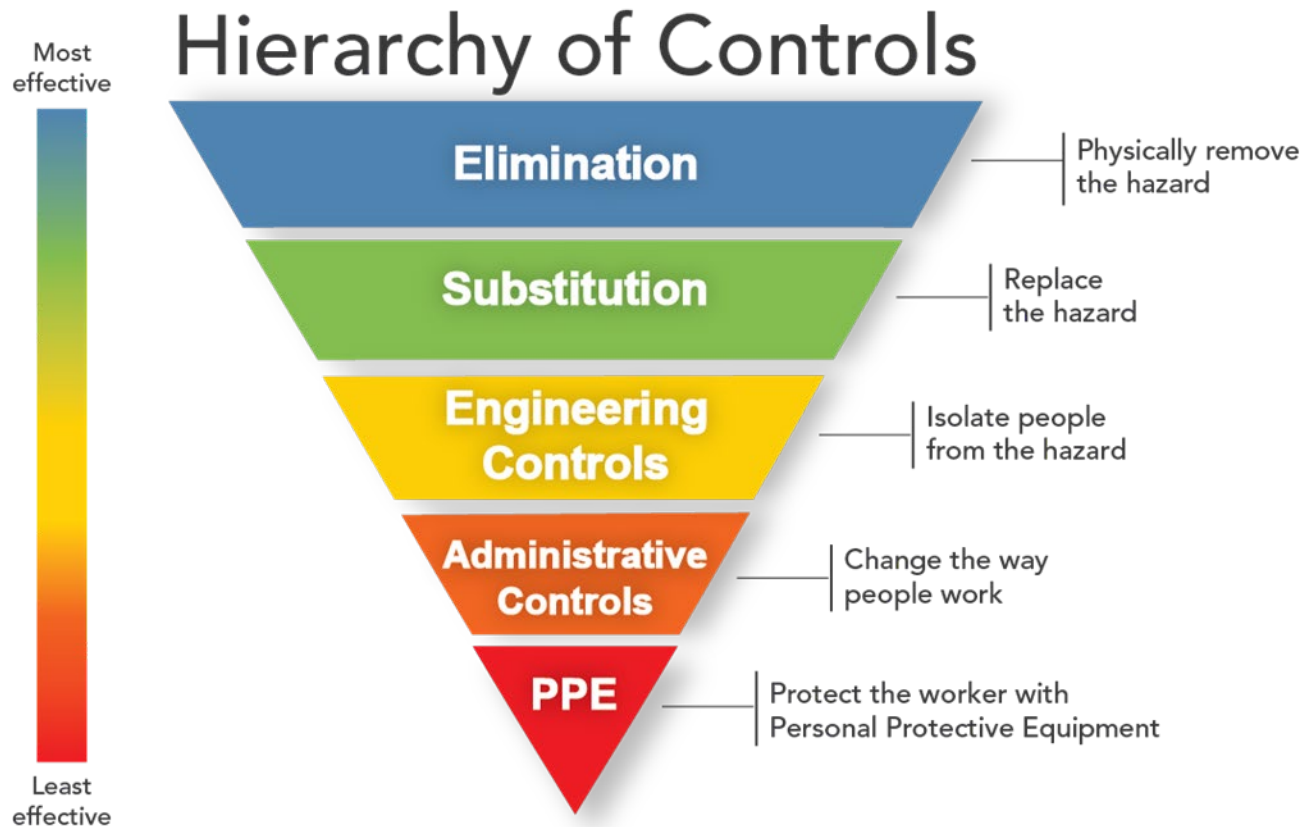
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DEVELOPING AN IMPROVEMENT PLAN

P.D.C.A



CORRECTIVE ACTIONS



IMPLEMENTING CHANGE

- Don't design for the average
- Design for adjustability
- If design for the average, exclude 67% population
- Design for the extreme
- 5th for reaching
- 95th for clearance



IMPLEMENTING CHANGE

- Employee involvement
- Take any offered feedback
- Inform employees of changes that are coming
- Follow up 4-6 weeks later



SUMMARY

- Have an understanding of ergonomic principles
- What are common ergonomic injuries
- How to identify ergonomic risk factors
- Understand basic ergonomic assessment tools
- How to develop an implementation plan

QUESTIONS?

C&B RISK MANAGEMENT CENTER



PATRICIA MACKEY
Administrative Assistant

pmackey@smcsafety.com
563.585.8855

Cottingham & Butler

Risk Management Center
General Industry